

JAY'S TECHNICAL INSTITUTE

SCHOOL CATALOG STUDENT HANDBOOK

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Beaumont Barber Campus: 3440 Concord, Beaumont, TX 77701
Phone: 409.347.4222

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FACULTY AND STAFF

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B.A. Social Work
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Elma McQueen.....Licensed Cosmetology Instructor Main Campus

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Tina Marsh.....Licensed Barber Instructor Elgin Barber

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Erica Odom.....Elgin Administrative Assistant

MISSION STATEMENT

Jay's Technical Institute, Inc. is a vocational school having as its primary purpose the successful preparation of its graduates for gainful employment. The various courses in occupational education offered by the school are intended to allow students to develop skills that will provide a means of self-support and a sense of self-worth. By education, graduating and preparing students to successfully pass the state board licensing examination. Jay's Technical Institute, Inc. endeavors to provide individuals with the ability to become gainfully employed and increase his/her productivity, capabilities and contributions for the benefit of our city, state and nation. Jay's Technical Institute, Inc. doesn't discriminate on the basis of race, sex, disability, color, creed, marital status, military status or religion.

Jay's Technical Institute, Inc. (JTI) is committed to providing students with the knowledge and skills necessary for employment as technical and skilled professionals. Jay's Technical Institute Inc. endeavors to lead workforce development by offering students lifelong learning opportunities through quality education. These opportunities include adult literacy and certificate programs that lead to entry-level professional employment positions.

Jay's Technical Institute, Inc. will pursue its mission through a student-centered environment based on the fundamental values of a commitment to excellence; fostering a positive learning process in an atmosphere of mutual respect. JTI strives to promote individual student development and to improve the quality of life in an increasingly multi-cultural community.

GOALS

- Offer affordable and accessible non-credit programs.
- Enhance the economic well-being of regional businesses
- Adapt programs in response to changing societal business needs
- Provide state of the art educational resources and training

OBJECTIVES

- To offer exemplary training and instruction at a superior level
- To provide a learning environment such that students may achieve skills in their chosen professional field, limited only by their own abilities and desires.
- To offer an education that enriches a person's life.

FACILITIES

Jay's Technical Institute, Inc offers state of the art training in the Barbering and Cosmetology fields. The main campus is located in Houston, Texas. All administrative offices are located at the main campus. There are two branch campuses; 1 in Beaumont, Texas and 1 in Elgin, Texas. All training facilities have modern professional styling stations, hair dryers, shampoo bowls, and sanitation equipment. The cosmetology lab has a private facial/waxing area, and manicure room. The barber school has one lavatory for each two barber chairs. All lab areas are designed to ensure that students develop the job skills and knowledge necessary for employment.

JTI maintains modern professional equipment for student use. All facilities and equipment meet American with Disabilities Association (ADA) standards and are suitable for persons with disabilities. JTI will provide reasonable accommodation for persons with disabilities. Courses are designed to ensure that students develop the job skills and knowledge necessary for professional employment.

ADMISSIONS

Admission as a regular student requires a high school diploma or a recognized equivalent of a high school diploma. Recognized equivalents include a state GED certificate and secondary level homeschooling.

Applicants to the Barber program must be at least 16 years of age

Applicants to the Cosmetology program must be at least 17 years of age

Applicants to the Instructor program for Cosmetology and Barber must be at least 18 years of age and have a valid Cosmetology or Class A Barber operator license

Jay's Technical Institute, Inc. has an open enrollment policy and all prospective students will go through an interview process. The registration process is as follows:

- Interview
- Completion of admission packet
- Submission of required documents
- Signing an enrollment agreement

Vaccination Policy

Jay's Technical Institute maintains the state required vaccination policy. A student is not required to submit evidence of receiving the vaccination against bacterial meningitis or evidence of receiving a booster dose if:

- (1) the student is 22 years of age or older by the first day of the start of the payment period; or
 - (2) the student is enrolled only in online or other distance education courses; or
 - (3) the student is enrolled in a continuing education course or program that is less than 360 contact hours, or continuing education corporate training; or
 - (4) the student is enrolled in a dual credit course which is taught at a public or private K-12 facility not located on a higher education institution campus; or
 - (5) the student is incarcerated in a Texas prison.
- (b) A student, or a parent or guardian of a student, is not required to submit evidence of receiving the vaccination against bacterial meningitis if the student, or a parent or guardian of a student, submits to the institution:
- (1) an affidavit or a certificate signed by a physician who is duly registered and licensed to practice medicine in the United States, in which it is stated that, in the physician's opinion, the vaccination required would be injurious to the health and well-being of the student;
 - (2) an affidavit signed by the student stating that the student declines the vaccination for bacterial meningitis for reasons of conscience, including a religious belief. A conscientious exemption form from the Texas Department of State Health Services must be used for students attending a public university, health-related institution, or private or independent institution of higher education. The form must be submitted to the designated department or unit no later than the 90th day after the date the affidavit is notarized; or
 - (3) evidence of submitting a conscientious objection form through a secure, Internet-based process developed and implemented by the Texas Department of State Health Services. The Internet form may be used by entering students attending a public junior college. Public junior colleges may use the Internet-based process as the exclusive method to apply for an exemption from the vaccination requirement for reasons of conscience.
- (c) The exception noted in subsection (b)(2) and (3) of this section does not apply during a disaster or public health emergency, terrorist attack, hostile military or paramilitary action, or extraordinary law enforcement emergency declared by an appropriate official or authority from the Texas Department of State Health Services and is in effect for the location of the institution the student attends.

CONSUMER INFORMATION

All prospective students will be given the following information prior to first day of class:

- Academic program and course outline including:
 - Current vocational training programs
 - Instructional, laboratory, and other physical plant facilities that relate to the vocational program
 - Faculty and instructional personnel
 - Plans by the school for improving the academic program if required
- Schedule of tuition and other fees assessed including:
 - the price of attendance, books and supplies, room and board, transportation costs, and all additional costs for the program in which the student has expressed interested
- The location and name of person responsible for all financial assistance programs available including:
 - All the need-based and non-need-based federal, state, local, private and institutional student financial assistance programs available to students who enroll at the school
 - Terms and conditions of the Title IV, HEA loans
 - Criteria for selecting recipients and for determining award amount
 - Eligibility requirements and procedures for applying for aid
 - Methods and frequency of disbursements of aid
 - Rights and responsibilities of students receiving Title IV, HEA student Financial Aid, including criteria for continued student eligibility and standards for Satisfactory Academic Progress
 - Terms of any loan received as part of financial aid package, sample loan repayment schedule, and the necessity for repaying loans
 - Procedures and forms by which students apply for assistance
 - The exit counseling information the school provides and collects
- Refund policy and the Return to Title IV funds for Federal Student Aid funds (FSA) detailing:
 - The refund policy the school must comply with for the return of unearned tuition and fees or other refundable portions of costs paid to the school.
 - Requirements and procedures for official withdrawal
 - Requirements for Return of Title IV, HEA (Pell) grant or loan aid
- Grading policy and rules relating to incomplete grades
- Transfer policy and treatment of transfer hours
- School rules of operation and conduct, including rules relating to absences
- Copyright Infringement policies and Sanctions
- Name, mailing address and telephone number of the State Regulator and Accrediting Agency
- Current retention, completion, licensure, job placement rates including:
 - The types of employment obtained by graduates
 - The most recent available data concerning employment statistics and graduation statistics
 - Any other information necessary to substantiate the truthfulness of the advertisements

- Relevant state licensing requirements of the state in which the school is located for any job for which the course of instruction is designed to prepare students
- Retention rate for first-time, undergraduate students as reported in the IPEDS Fall survey
- Vaccinations policy
- Information pertaining to student body diversity
- Disbursement of books and supplies for Pell recipients
- Security and Fire Safety report
- Gainful Employment disclosure template
- Financial Aid Shopping Sheet

THE FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)

In compliance with the Texas Public Information Act and the Family Educational Rights and Privacy Act (FERPA), Jay's Technical Institute, Inc. can't release student records, unless written permission is given for Jay's Technical Institute, Inc. to do so. The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) is a Federal law that protects the privacy of student education records. The law applies to all schools that receive funds under an applicable program of the U.S. Department of Education.

FERPA gives parents certain rights with respect to their children's education records. These rights transfer to the student when he or she reaches the age of 18 or attends a school beyond the high school level. Students to whom the rights have transferred are "eligible students."

- Parents or eligible students have the right to inspect and review the student's education records maintained by the school. Schools are not required to provide copies of records unless, for reasons such as great distance, it is impossible for parents or eligible students to review the records. Schools may charge a fee for copies.
- Parents or eligible students have the right to request that a school correct records which they believe to be inaccurate or misleading. If the school decides not to amend the record, the parent or eligible student then has the right to a formal hearing. After the hearing, if the school still decides not to amend the record, the parent or eligible student has the right to place a statement with the record setting forth his or her view about the contested information.
- Generally, schools must have written permission from the parent or eligible student in order to release any information from a student's education record. However, FERPA allows schools to disclose those records, without consent, to the following parties or under the following conditions (34 CFR § 99.31):
 - School officials with legitimate educational interest;
 - Other schools to which a student is transferring;
 - Specified officials for audit or evaluation purposes;
 - Appropriate parties in connection with financial aid to a student;
 - Organizations conducting certain studies for or on behalf of the school;
 - Accrediting organizations;
 - To comply with a judicial order or lawfully issued subpoena;
 - Appropriate officials in cases of health and safety emergencies; and

- State and local authorities, within a juvenile justice system, pursuant to specific State law.

Schools may disclose, without consent, "directory" information such as a student's name, address, telephone number, date and place of birth, honors and awards, and dates of attendance. However, schools must tell parents and eligible students about directory information and allow parents and eligible students a reasonable amount of time to request that the school not disclose directory information about them. Schools must notify parents and eligible students annually of their rights under FERPA. The actual means of notification is left to the discretion of each school.

For additional information, you may call 1-800-USA-LEARN (1-800-872-5327) (voice). Individuals who use TDD may use the Federal Relay Service.

Or you may contact the USDE at the following address:

Family Policy Compliance Office
U.S. Department of Education
400 Maryland Avenue, SW
Washington, D.C. 20202-8520

Jay's Technical Institute, Inc. assumes that failure on the part of any student to specifically request the withholding of categories of "directory information" indicates individual approval for disclosure.

SCHOLARSHIPS

Jay's Technical Institute, Inc. may offer scholarships and/or fee waivers based on need or merit. Students wishing to be considered for either a scholarship or fee waiver must make a written request to the Institution's chief administrator. The written request for scholarship/fee waiver will be considered and evaluated by a minimum of three school officials. Scholarship/fee waiver funds are only considered after eligibility for Financial Aid has been established. Written request are evaluated on a case-by-case basis and require approval from the Chief Executive Officer. A written decision in the matter will be provided to each applicant. A decision to grant or deny either a scholarship or fee waiver petition is final and may not be appealed. Students are considered for either a scholarship or fee waiver but not both. Scholarships/fee waiver become null and void if a student fails to complete the course of study for which the offer was used in packaging the student's cost of attendance. Tuition waivers may be granted at the sole discretion of the Chief Administrative Officer.

FINANCIAL AID

Jay's Technical Institute, Inc. offers financial aid to those who qualify. Students are required to complete a Free Application for Federal Student Aid (FAFSA). Eligibility for federal student aid funds are determined from the FAFSA, JTI participates in the Federal Pell Grant program and the Direct Loan program.

Federal Student Aid funds (FSA) are awarded to students under the assumption that the student will attend school for the entire period for which the funds are awarded. When a student withdraws he/she may not be eligible for the full amount of FSA funds that were initially awarded. Jay's Technical Institute, Inc. (JTI) will calculate the Return to Title IV funds when it has been determined that the student has officially withdrawn. The institutional refund policy will be calculated after the Title IV refund calculation is determined.

Title IV refunds are calculated on the basis of earned and unearned funds. The amount of time the student has spent in attendance determines the amount of funds earned. Up through the 60% point in each payment period or period of enrollment, a pro rata system is used to determine the amount in each payment period or period of enrollment, a pro rata system is used to determine the amount of federal aid earned at the time of withdrawal. After the 60% point in the payment period or period of enrollment, the student has earned 100% of the federal aid funds for that period. Title IV refund calculations will be completed on students who withdraw after the 60% point to determine if a post withdrawal disbursement is due to the student.

RETURN OF TITLE IV FUNDS POLICY

The Federal Return of Title IV Funds regulations determine the earned and unearned portions of Title IV aid as of the date the student ceased attendance based on the amount of time the student was scheduled to be in attendance. Up through the 60% point in each payment period a pro rata schedule is used to determine the amount of Title IV funds the student has earned at the time of withdrawal. After the 60% point in the payment period or period of enrollment, a student has earned 100% of the Title IV funds he or she was scheduled to receive during the period. For a student who withdraws after the 60% point-in-time, there are no unearned funds. However, a school must still determine whether the student is eligible for a post-withdrawal disbursement (PWD). Recipients of the Title IV Funds failing to complete a program as contracted shall have computed, according to the Higher Education Amendment Act, a calculation determining funds earned or unearned by the institution. In the case of unearned funds; these must be returned to the applicable Federal program. This may result in the student owing the institution a greater balance than reflected from an earlier ledger entry.

If a student (parent/guardian in the case of a student under legal age) cancels his/her contract, the cancellation date will be determined by the postmark on written notification or the date said information is delivered to the school office in person. Should any aid be disbursed prior to the start of class, all funds will be returned in full to the appropriate agency.

Good attendance is one of the keys to your success as a student in a vocational program. The official withdrawal date for students attending a clock hour program is the last day of attendance. For students who do not return from a Leave of Absence, the last date of attendance will be the last date that the student was physically in attendance.

If a student withdraws officially or unofficially; the school or the student may be required to return some or all of the federal funds awarded to the student. The federal formula requires a return of Title IV aid if the student received federal assistance in the form of a Pell Grant, Supplemental Educational Opportunity Grant (SEOG), or Direct Loan and withdrew on or before completing 60% of the payment period. The percentage of Title IV

aid to be returned is calculated by dividing the students scheduled hours by the total scheduled hours in that payment period.

Funds that are to be returned to the federal government are used to reduce the outstanding balances in individual federal programs. Financial aid returned must be allocated in the following order:

1. Federal Unsubsidized Stafford Loan
2. Federal Subsidized Stafford Loan
3. Federal PLUS (Parent) Loan
4. Federal Pell Grant
5. Federal Supplemental Educational Opportunity Grant (SEOG)
6. Other Federal Loan and/or Grant Assistance

The school must return all Title IV funds within 45 days after the school has determined the student withdrew.

NOTE: If funds are released to a student because of a credit balance on a student's account, then the student may be required to repay some of the federal funds after withdrawal.

There are certain instances in which a student is eligible for a post-withdrawal disbursement. The institution, with the student's approval, may make a post-withdrawal disbursement up to 180 days from the date of the institution's determination that the student withdrew. Post withdrawal disbursements are first made from the Federal Pell Grant & SEOG.

CANCELLATION POLICY

Jay's Technical Institute, Inc. maintains the following cancellation and settlement policy that provides a full refund of all money paid by a student if the student:

- 1) cancels the enrollment agreement not later than midnight of the third day after the date on which the agreement is signed by the student, excluding Saturdays, Sundays and legal holidays; or
- 2) entered into the enrollment agreement because of a misrepresentation made in the school's advertising or promotional materials or by an owner or representative of the school.
- 3) The student is not accepted by the school

If a student (parent/guardian in the case of a student under legal age) cancels his/her enrollment agreement, the cancellation date will be determined by the postmark on written notification or the date said information is delivered to the admissions office in person. Should any aid be disbursed prior to the start of class, all funds will be returned in full to the appropriate agency.

INSTITUTIONAL REFUND POLICY

(TREATMENT OF MONIES AFTER THE RETURN OF TITLE IV FUNDS CALCULATION)

Jay's Technical Institute, Inc. maintains a refund policy for the refund of the unused part of tuition, fees and other charge paid by a student who, after the expiration of the cancellation period, fails to enter the course of training; withdraws from the course of training; or is terminated from the course of training before completion of the course. This refund policy provides that:

1. the refund is based on the period of the student's enrollment, computed on the basis of course time expressed in scheduled hours, as specified by an enrollment agreement, contract;
2. the effective date of termination for refund purposes is the earliest of:
 - a. The last date of attendance, if the student is terminated by the school;
 - b. The date the permit holder receives the student's written notice of withdrawal; or
 - c. Ten school days after the last date of attendance; and
3. the school may retain not more than \$100.00 if tuition is collected before the course of training begins; and the student does not begin course of training before the date the cancellation period expires.

If a student who begins a course of training that is scheduled to run not more than 12 months withdraws from the course or is terminated from the course by the school, JTI may retain \$100.00 in tuition and fees paid by that student and is not obligated to refund any additional outstanding tuition if the student withdraws or is terminate during the last 50 percent of the course.

If the student withdraws or is terminated before the last 50 percent of the course begins, the school shall refund the following percentages of any **outstanding** tuition;

1. For withdrawal or termination occurring during the first week or first one-tenth of the course, whichever period is shorter, 90%;
2. For withdrawal or termination occurring after the first week or first one-tenth of the course, whichever period is shorter, 80%;
3. For withdrawal or termination occurring after the first three weeks of the course but not later than the completion (last date of) the first 25 percent of the course, 75%;
4. For withdrawal or termination occurring not later than the completion of the second 25 percent of the course, 50%.

For students withdrawing or termination after 50 percent of the course has been completed, Jay's Technical Institute shall allow the student to reenter at any time before the fourth (4th) anniversary of the date of withdrawal or termination. A grade of incomplete will be recorded for students who withdraw from a course of training but are not entitled to refund if the student requests the grade at the time of withdrawal and the withdrawal is for an appropriate reason unrelated to the student's academic status.

A student who receives a grade of incomplete may reenroll in the course of training before the fourth (4th) anniversary of the date the student withdraws and may complete the subjects without paying additional tuition.

All refunds owed will be made no later than the 30th day after the student becomes eligible. In the case of Federal Student Aid funds, the federal Return of Title IV refund policy will be calculated first before the state refund policy.

ATTENDANCE POLICY

Jay's Technical Institute, Inc., Academic Year is July 1st – June 30th and we operate year round with a summer break in July and a winter break in December.

Jay's Technical Institute, Inc. is on a clock hour system. All courses operate on a clock hour system and require a set number of clock hours before going to the state board for the certification examination.

Full time students are required to clock 30 hours per week and part time students are required to clock 15 hours per week.

- Students are required to attend classes daily and be on time
- All students must attend Friday and Saturday classes. Any Friday or Saturday class that is missed must be made up prior to contract graduation date
- Friday and Saturday attendance is mandatory – Prior approval must be obtained if for any reason the student has to miss a Friday or Saturday. Prior approval may result in the absence being marked excused.
- Students not reporting to school on Friday or Saturday cannot return to school until the following Friday, unless the absence is excused. Saturday absences can lead to suspension.

ATTENDANCE POLICY FOR VA STUDENTS

Students using Veteran's benefits to attend JTI will have attendance monitored until the students' drops, graduates, or completes the program. Unsatisfactory attendance will be reported to the DVA even if the student has completed the required number of hours to complete and no refund is due the student and/or refund sources. Therefore, the attendance policy (20% of the total program and/or being absent five (5) consecutive days) will apply throughout the student's stay in school. All violations of the attendance policy will be reported to DVA form 22-1999b within 30 days at such time the student exceeds the allowed number of absences.

ABSENTEE TUITION POLICY

Students failing to complete a course in accordance with the contract/enrollment agreement without mitigating circumstance (an approved leave of absence, etc.) shall be assessed fees of \$10.00 per hour. Absentee tuition

may NOT be paid using Federal Title IV funds, cash, check or credit card is accepted. Absentee tuition may be assessed weekly, resulting in the student having to pay for missed hours before being allowed to clock in.

LEAVE OF ABSENCE (LOA)

A leave of absence (LOA) for Return of Title IV funds purposes is a temporary interruption in a student's program of study. LOA (leave) refers to the specific time period during a program when a student is not in attendance. An LOA is not required if a student is not in attendance only for an institutionally scheduled break. However, a scheduled break may occur during a LOA. All requests for a LOA must be submitted in advance of the leave, be in writing, be signed, and be dated. The request must include the reason for the leave. Before the LOA is granted, the school will review the request to determine that there is a reasonable expectation that the student will return from the leave. JTI may grant a LOA to a student who did not provide the request prior to the LOA due to unforeseen circumstances. JTI will document the reason for its decision to grant the leave and will collect the written request from the student at a later date. The date of the approved LOA will be determined by the school and based on the date the student was unable to attend school because of the unforeseen circumstance.

Combined leaves may not exceed 180 days in a 12 month period. This maximum timeframe for a student's approved LOA is a daily count, including non-school days, weekends and scheduled breaks. Thus, since an approved LOA may not be more than 180 days, JTI might have to reduce the length of a student's LOA if the 180th day is scheduled to fall on a day the school would be closed. Approved leave will not be considered part of the maximum time frame for completion of the program. For students who do not return from a Leave of Absence the last date of physical attendance will be the students' official withdrawal date.

Students may return early from an approved LOA. The student will resume their course and complete the number of clock hours and weeks of instruction in the payment period. LOA will extend the clock hour program accordingly; students will resume their academic status as well. Hence, if the LOA is granted while not making satisfactory progress, the student returns as not making satisfactory progress. LOA may impact the federal loan program grace period if the student does not return as scheduled. In the case of a first time borrower student being granted a 180 day leave, but doesn't return, the 6 month grace period may expire as a result of the LOA.

A leave of absence is requested by completing a change of status request form. This form may be sent to the admissions office by fax, email, postal mail or hand delivered. The student's attendance records will reflect the dates for which the leave of absence was granted. Any leave of absence will increase the program length accordingly. The written request will be placed in the permanent file.

TIME CLOCK POLICY

All students are required for clocking in and clocking out. No one may punch the clock for another student. Faculty and staff are prohibited from punching the clock for students. Jay's Technical Institute, Inc., uses an automated time clock system. This system required an even number (2, 4, 6, etc.) of in and out punches to calculate the correct time. Every in punch requires an out punch that is 2 punches, an even number.

Example:

In: 9:00 a.m. Out: 12:00 p.m. Total Time = 3 Hrs
In: 12:30 p.m. Out: 5:30 p.m. Total Time = 5 Hrs

This is a total of 4 punches for the day. The total hours clocked is 8 hours.

If there is an odd number (1, 3, 5 etc.) the computer will not correctly add the time because it doesn't have enough information.

Example:

In: 9:00 a.m. Out: 12:00 p.m. Total Time = 3 Hrs
In : (?) missing Out: 5:30 p.m. Total Time = 5 Hrs

This is a total of 3 punches for the day. The total hours clocked is 3 hours.

It is your responsibility to clock in and out. Missing punches will result in lost hours. Time clock failure will be addressed as required by TDLR.

TRANSFER POLICY ADDING/DROPPING PROGRAMS

The Texas Department of Licensing and Regulation (TDLR) regulate all student hours, including transfer hours and are maintained by them. TDLR does not allow for transfer of hours between programs. All courses follow a state regulated clock hour curriculum, for there is no provision for adding or dropping courses.

JTI will accept up to 1150 transfer hours.

Any student desiring to transfer from one barber/cosmetology school to another must withdraw from the first school prior to the transfer. The new school registers the student under their school and the permit is assigned for that school.

Transfer hours may not exceed the amount of hours of the subject in the operator curriculum. Students enrolled in the operator course may withdraw and transfer up to the maximum specialty hours within the operator curriculum for that course. Once a license is obtained, hours may not be transferred to another course.

Out of state cosmetology students must submit a request to TDLR to transfer completed hours to a Texas school, a transcript must be submitted on the prescribed form and certified by the school in which the instruction was given.

JTI strongly discourages intercity transfers between cosmetology and or barbering students from one school to another.

In the event a transfer student is accepted by JTI, in order to receive credit for hours earned and practical applications completed at the first school, students must submit a transcript to JTI. All accrued hours from other schools must be submitted two months prior to graduation from JTI.

WITHDRAWAL/DROP POLICY

It is your responsibility to withdraw officially from Jay's Technical Institute, Inc. When considering withdrawing, remember that there are 3 ways to withdraw from the program:

1. Complete an official withdrawal form.
2. Fax a letter of withdrawal to (713) 772-2419.
3. Mail a letter stating your request to:

*Jay's Technical Institute, Inc.
11910 Fondren Meadow Drive
Houston, TX 77071*

Students who withdraw from enrollment prior to course completion must satisfy all debts owed to the school or make satisfactory arrangements to pay debts.

Students who withdraw from the institution will have their tuition and mandatory fees refunded in accordance with the Federal Return to Title IV regulations and the institutional refund policy.

An unofficial withdrawal occurs when a student has not notified the school in writing of their intent to withdraw. If a student is absent 10 consecutive calendar days without notifying the school and has not been granted a "Leave of Absence", the student will be considered withdrawn.

The date of the Institution's determination that a student withdrew would be no later than 14 days after the student's last date of physical attendance meaning termination will occur after student has not been in attendance for 10 days.

Failure to return from Leave of Absence – Federal Guidelines from the Dept. of Education state "a student who has been granted an LOA will be considered withdrawn if he/she does not return to school at the end of the LOA." In said case, the withdrawal date will be the last day of recorded attendance at Jay's Technical Institute, Inc.

GRADING POLICY

All courses taught at Jay's Technical Institute, Inc. have course outlines, lesson plans and competency tests to demonstrate mastery. Instructional materials include anatomy charts, books, videotapes and professional implements and equipment. Attendance, performance and theory grades are recorded on all students. Typically students are tested in theoretical practices at the close of each unit of study; these units are usually 1 week in duration, but depending on subject matter could be longer. Practical applications are evaluated in all phases of training as a means of assessing progress throughout the program of study. These grades are averaged to obtain an overall monthly grade. Monthly progress reports are available. Student achievement is evaluated as follows:

<u>Letter</u>	<u>Meaning</u>	<u>Number</u>
A	Excellent	90 - 100
B	Good	80 - 89

C	Fair	79 – 75
D	Passing	74 - 70
F	Failing	69 - Below

Each program has phase examination that must be passed in order to demonstrate competency. These competency exams occur on or at 150 clock hours, 300 clock hours, 450 clock hours, and 900 clock hours. **Students receiving tool kits from the school must pass a required examination after 150 clock hours in order to demonstrate knowledge in how to safely use tools on clients.** All students enrolled in the barber and cosmetology 1500 programs must complete the state written exam between 1000 clock hours and 1200 clocks to be considered making progress towards graduation.

In order to receive a certificate of completion from Jay's Technical institute Inc., students must complete the required number of clock hours, maintain a 70 or above and pass exit exams. Upon completion of hours and exit examinations, Jay's Technical Institute Inc., will submit the required documents for students to take the state board examination.

INCOMPLETE GRADE

Students who withdraw from the program and are not entitled to a refund will receive a grade of incomplete. Students receiving a grade of incomplete may re-enroll in the program during the 48 month period following the date the student withdraws and may complete incomplete subjects without payment of additional tuition.

SATISFACTORY ACADEMIC PROGRESS POLICY

All students at Jay's Technical Institute must maintain a C average and 70% attendance of scheduled clock hours. Official SAP evaluations will occur at the end of each payment period. To be eligible for Federal Student Aid programs, students must maintain 70% attendance of scheduled clock hours and a C average per SAP evaluation period. Students not meeting SAP will be placed on financial aid warning for the next payment period. VA students not meeting progress will be reported on the 22-1999b and may be terminated.

While on financial aid warning, the student will be allowed to receive federal student aid. Students who fail to make satisfactory progress after the warning period lose their aid eligibility unless they successfully appeal and are placed on probation. Federal student aid will be reinstated once the student meets 70% attendance and a C average in a payment period. The maximum completion time for courses cannot exceed 150% of the scheduled hours.

Withdrawals, incompleteness, and repetitions have no effect on this SAP policy. Students who withdraw, do not complete the program or repeat hours will return with the standing prior to the withdrawal or incompleteness.

Students may appeal a determination of failure to maintain satisfactory progress to the Executive Director. The appeal must be in writing and explain the extenuating circumstances relevant to the situation.

The appeal should be submitted within 5 days. The Executive Director will evaluate the circumstances presented and if it is determined that there are mitigating circumstances; the student

will be re-instated after one payment period. If the student fails to maintain satisfactory progress during or at the end of this probationary period, he or she will be terminated.

SAP evaluation timeframes are as follows:

1500 Clock Hour Programs

The maximum time frame completion is 2145 scheduled hours. At a minimum SAP will be evaluated at 450 hours, 900 hours, and 1200 hours.

750 Clock Hour Programs

The maximum time frame for completion is 1072.5 scheduled hours. At a minimum SAP will be evaluated at 375 hours.

600 Clock Hour Programs

The maximum time frame for completion is 858 scheduled hours. At a minimum SAP will be evaluated at 300 clock hours.

300 Clock Hour Programs

The maximum time frame for completion is 429 scheduled hours. At a minimum Sap will be evaluated at 150 clock hours.

PROGRAMS

Jay's Technical Institute, Inc. offers certificate programs in the barber and cosmetology industry. All programs lead to a certificate of completion. Students must pass a state examination for licensure after completing the required training hours.

COSMETOLOGY OPERATOR

The Operator program prepares students to pass the state licensing and practice all phases of cosmetology.

1500 Clock Hours
12 Months Full Time

HAIRWEAVING

This program prepares students to pass the state license exam and to practice the art of hair weaving, braiding and extensions.

300 Clock Hours

2 Months Full Time

MANICURE

This program prepares students to pass the state license exam and to practice manicure and pedicure.

600 Clock Hours
4 Months Full Time

ESTHETICIAN

This program prepares students to pass the state license exam and to practice facial cleansing, masking and therapy.

750 Clock Hours
5 Months Full Time

COSMETOLOGY INSTRUCTOR

This program prepares licensed cosmetologists for the state license examination and to instruct in a cosmetology school or program.

750 Clock Hours
5 Months Full Time
or
500 Clock Hours with 1 yr ex.
4 Months Full Time

CROSSOVER

CLASS A BARBER to COSMETOLOGY

This course prepares students for the examination for the registered cosmetology license.

300 Clock Hours
2 Months Full time

CLASS A BARBER

The Class A Barber program prepares students for the examination for the registered barber license. There are no prerequisites. Students must meet admission requirements as previously stated.

1500 Clock Hours
12 Months Full Time

BARBER INSTRUCTOR

This program prepares licensed Class A Barbers for the state license examination and to instruct in a barber school or program.

750 Clock Hours

5 Months Full Time

or

500 Clock Hours with 1 yr ex.

4 Months Full Time

CROSSOVER COSMETOLOGY to CLASS A BARBER

This course prepares students for the examination for the registered barber license.

300 Clock Hours

2 Months Full time

LEARNING RESOURCES/MEDIA SERVICES

JTI incorporates video tapes, reference books, technical manuals, industry magazines, and supplements to text material to enhance its training programs. Computers are located in each classroom room for student use. Jay's Technical Institute, Inc. has a media library which includes audio visual materials, reference books, specialty equipment, and professional magazines. All media equipment and supplies are current and relevant to the programs offered at JTI, Inc. These resources are located in the media center and items must be checked out for use in the classroom or clinic area. They are available to faculty and students Tuesday – Friday from 12:00 p.m.– 4:00 p.m.

COPYRIGHT INFRINGEMENT POLICY AND SANCTIONS

Copyright is legal protection of intellectual property, in whatever medium, that is provided for by the laws of the United States to the owners of copyright. Types of works that are covered by copyright law include, but are not limited to, literary, dramatic, musical, artistic, pictorial, graphic, film and multimedia works. Many people understand that printed works such as books and magazine articles are covered by copyright laws but they are not aware that the protection extends to software, digital works, and unpublished works and it covers all forms of a work, including its digital transmission and subsequent use.

Any sharing of copyrighted material without proper licensing or permission from the owner/author/software manufacturer is prohibited by law, and is not condoned by the Jay's Technical Institute. Any students accused

of copyright violation or infringement will be required to resolve matters on their own without involvement from the school. Additionally, all students are subject to Jay's Technical Institute's acceptable use guidelines and are subject to disciplinary action should those policies be violated.

Acceptable Use Policy

In general, acceptable use means respecting the rights of other computer users, the integrity of the physical facilities and all pertinent license and contractual agreements. If an individual is found to be in violation of the Acceptable Use Policy, the JTI will take disciplinary action, including the restriction and possible loss of network privileges. A serious violation could result in more serious consequences, up to and including suspension or termination from JTI. Individuals are also subject to federal, state and local laws governing many interactions that occur on the Internet. These policies and laws are subject to change as state and federal laws develop and change.

- You may use only the computers, computer accounts, and computer files for which you have authorization.
- You may not use another individual's account, or attempt to capture or guess other users' passwords.
- You are individually responsible for appropriate use of all resources assigned to you, including the computer, the network address or port, software and hardware. Therefore, you are accountable for all use of such resources. As an authorized user of school resources, you may not enable unauthorized users to access the network by using JTI computers or a personal computer that is connected to the network.
- JTI is bound by its contractual and license agreements respecting certain third party resources; you are expected to comply with all such agreements when using such resources.
- You should make a reasonable effort to protect your passwords and to secure resources against unauthorized use or access. You must configure hardware and software in a way that reasonably prevents unauthorized users from accessing the JTI network and computing resources.
- You must not attempt to access restricted portions of the network, an operating system, security software or other administrative applications without appropriate authorization by the system owner or administrator.
- You must comply with the policies and guidelines for any specific set of resources to which you have been granted access. When other policies are more restrictive than this policy, the more restrictive policy takes precedence.
- You must not use JTI computing and/or network resources in conjunction with the execution of programs, software, processes, or automated transaction-based commands that are intended to disrupt (or that could reasonably be expected to disrupt) other computer or network users, or damage or degrade performance, software or hardware components of a system.
- On the JTI network and/or computing systems, do not use tools that are normally used to assess security or to attack computer systems or networks (e.g., password 'crackers,' vulnerability scanners, network sniffers, etc.) unless you have been specifically authorized to do so by management.

Summary of Civil and Criminal Penalties for Violation of Federal Copyright Laws

Copyright infringement is the act of exercising, without permission or legal authority, one or more of the exclusive rights granted to the copyright owner under section 106 of the Copyright Act (Title 17 of the United States Code). These rights include the right to reproduce or distribute a copyrighted work. In the file-sharing

context, downloading or uploading substantial parts of a copyrighted work without authority constitutes an infringement.

Penalties for copyright infringement include civil and criminal penalties. In general, anyone found liable for civil copyright infringement may be ordered to pay either actual damages or "statutory" damages affixed at not less than \$750 and not more than \$30,000 per work infringed. For "willful" infringement, a court may award up to \$150,000 per work infringed. A court can, in its discretion, also assess costs and attorneys' fees. For details, see Title 17, United States Code, Sections 504, 505.

Willful copyright infringement can also result in criminal penalties, including imprisonment of up to five years and fines of up to \$250,000 per offense.

For more information, please visit the U.S. Copyright Office Web site, especially the FAQs section.

Authorized users are expected to uphold local ordinances and state and federal law.

As authorized users on computing and network resources you must:

- Abide by all federal, state, and local laws.
- Abide by all applicable copyright laws and licenses.
- Observe the copyright law as it applies to music, videos, games, images, texts and other media in both personal use and in production of electronic information. The ease with which electronic materials can be copied, modified and sent over the Internet makes electronic materials extremely vulnerable to unauthorized access, invasion of privacy and copyright infringement.
- Do not use, copy, or distribute copyrighted works (including but not limited to Web page graphics, sound files, film clips, trademarks, software and logos) unless you have a legal right to use, copy, distribute, or otherwise exploit the copyrighted work. Doing so may provide the basis for disciplinary action, civil litigation and criminal prosecution.

STUDENT CODE OF CONDUCT

All students are expected to be professional at all times.

- No smoking, except in designated smoking areas
- No eating or drinking on the clinic floor or in the classroom
- Drugs and alcohol are not permitted on the premises. Violation of this rule leads to immediate termination
- Absenteeism and tardiness are grounds for termination
- If a student is absent more than 3 days, the student will be required to furnish the school a doctor's statement or an official document stating the reason for the absence

- Students must notify the school when absent
- **FRIDAY AND SATURDAY ATTENDANCE IS MANDATORY. STUDENTS RECEIVING AN UNEXCUSED ABSENCE ON FRIDAY OR SATURDAY CANNOT RETURN TO SCHOOL UNTIL THE FOLLOWING FRIDAY. EXCESSIVE UNEXCUSED ABSENCES ON FRIDAY AND/OR SATURDAY CAN LEAD TO SUSPENSION. ALL STUDENTS MUST ATTEND A MINIMUM OF 36 FRIDAY AND 36 SATURDAY CLASSES.**
- No loud talking, laughing, foul language, horse playing, teasing, fighting will be tolerated
- Students cannot refuse any assignments, refusing can result in immediate termination
- All students are required to clean their mirrors and work areas at the end of the day
- No concealed weapons are allowed on school premises. If this rule is violated the student will be terminated immediately
- All students are required to wear the school uniform and a clean smock
- Students helping students is not permitted without management approval
- All students are required to get permission before leaving the building
- Students are not allowed to loiter outside the school on the sidewalk or in cars
- Students will be issued a time card and will check in at the beginning of class day. Punch out for lunch, punch in after lunch and punch out at the end of the day. Not following timecard procedures could result in lost hours
- Students are required to attend theory classes Tuesday – Friday. All students must complete TDLR required hours of theory and TDLR required practical applications and pass a final exit exam before the State Board exam request documents are completed by the school
- No sitting in the chairs
- No abusing the equipment
- Personal phone calls are not permitted. The office phone is available for emergency calls.
- All students must respect their instructors. No arguing or any disrespect will be tolerated.
- No ear phones, radios, mobile phones, or pagers are allowed while in class or on the clinic floor.
- There will be a 30 day suspension for students who solicit tips or hustle customers
- Student are not allowed to loiter in the customer lobby area
- Do not enter offices without permission
- Students are not allowed to borrow or tamper with other students tools

- Students must bring tools to school every day. Students without tools will not be allowed to clock in
- Students must be appropriately dressed. (No sagging pants, excessively tight clothing, excessively big clothing or jogging pants)
- Students must wear smock while on the clinic floor

STUDENT HEALTH & SAFETY

1. Determine the nature and extent of the injury or illness (i.e. minor, major, life threatening). In making this determination, use extreme caution and reasonable judgment. Do not assume facts not in evidence. If in doubt, take the most cautious action available.
2. Provide appropriate first aid.
 - a. If the injury or illness is minor:
 - Make the student comfortable and determine if the student should go home or return to class;
 - If the student should go home, determine whether he needs to be transported or if they should drive;
 - If transportation is necessary, call a taxi if family or fellow students cannot provide transportation
 - b. If the injury or illness is major:
 - Make the student comfortable and determine if it is appropriate and safe to move the student;
 - If it is appropriate and safe to move the student, a staff member should transport the student to the main Memorial Southwest Hospital, approximately 5 miles from the school;
 - If it is not safe to move student, call 911 for emergency medical services
3. Make sure the student is given first aid, care and comfort until they leave the school.
4. Once the student injury or illness is taken care of, report the actions taken to the Administrator and write a report for the student file.
5. If necessary, contact the student's next of kin or emergency contact listed in the student file.

FIRE EVACUATION PROCEDURES

IF YOU DISCOVER A FIRE

- Alert others in the area
- Call 911 if necessary
- Evacuate the building if necessary
- If the Fire is small and it is safe to do so, once the evacuation has begun, use a fire extinguisher to put out the fire.

- Safe evacuation is always the primary concern

EMERGENCY EVACUATION

On hearing the fire alarm or being notified of a fire, walk quickly quietly and calmly to the nearest exit and proceed to the meeting at front of the building. If you have a client in your chair, assist them in finding the nearest exit.

Follow instructions given by school personnel

Do not panic and keep noise to a minimum so that instructions can be heard by everyone.

Once the evacuation has started, please go directly to the designated meeting area. Your Instructor will call the roll to make sure that all students in attendance exited the building safely. All employees are to assist students and clients in getting out of the building and to the designated meeting area. Students are to familiarize themselves with the building floor plan and know the location of fire extinguishers, exits and evacuation procedure.

EMERGENCY PROCEDURES:

TORNADO – All staff, students and clients go immediately to the classroom. Remain in this area until it is deemed safe to leave.

FIRE – All staff, students and clients should exit in an orderly manner through the nearest exit.

EARTHQUAKE – All staff, students and clients go immediately to the classroom. Remain in this area until it is deemed safe to leave.

BOMB THREAT – All staff, students and clients should exit in an orderly manner through the nearest exit. Proceed to the designated meeting placed. School personnel will contact the proper authorities.

VIOLENT ACTS BY AN INDIVIDUAL – All staff, students and clients should give in to any demands made by an individual who threatens the use of deadly force. Once the individual has left the building, school personnel will contact the proper authorities.

All accident reports concerning health and safety will be maintained by the school manager and evaluated annually in October for effectiveness of this policy and its application.

CAMPUS SAFETY and SECURITY

CRIME

To report a crime, contact the main office on your campus for non emergencies or call 911 for emergencies. Any suspicious activity or person seen loitering inside or around the Institute buildings should be reported to the man office. Campus crime, arrest, and referral statistics include those reported to the Administration Office as well as those reported to the local law enforcement agencies.

Hard copies of the annual disclosure of crime statistics may be obtained from the main office or by calling (713) 772-2410.

The Police Department encourages anyone who is the victim or witness to any crime to promptly report the incident as soon as possible. Because police reports are public records under state law, the Police Department cannot hold reports of crime in confidence. Anonymous reports of crime may be made via Silent Witness (see below). All reports will be investigated.

Jay's Technical Institute (J.T.I.) attempts to provide a safe, secure educational environment for all students and employees. JTI does not provide security guards on its campus premises. The ultimate authority for law enforcement at the JTI is the local police department. The JTI does not have any written agreements with local police departments for the investigation of alleged criminal offenses. JTI officials have the authority to contact the local police to request assistance in preventing or reacting to crime within or in the immediate vicinity of school facilities. Authorized personnel in the main office coordinate safety and security issues. The individuals mentioned above are not authorized to arrest individuals but do have the authority to detain suspected criminal offenders if it is deemed safe to do so. The administration has a strong, working relationship with the local police and they work in partnership to offer students and employees the safest possible environment.

SILENT WITNESS

Crime on campus interferes with the learning process, disrupts the quality of life, and indirectly increases tuition. If you have seen a crime on campus or have been a victim of a crime on campus yourself and would like to report it anonymously, please contact the Administrative Office to provide assistance on handling. All information will remain confidential; this report will not have any personal information on it.

EFFECTIVE CRIME PREVENTION

- *Always have your keys ready to unlock the car door and enter without delay.*
- *Before entering your car; look into the back seat*
- *If you are being followed, drive to the nearest open business for help, or drive to the police or fire station.*
- *If you have trouble, raise the hood, and stay in your vehicle. When someone offers assistance, roll the window down just enough to talk to them. Ask them to stop at the first phone to call a relative, friend garage or the police for you.*
- *Walk with confidence-show that you're aware and in control.*
- *Walk with friends in well-lighted areas. When possible, avoid walking alone.*
- *If on campus, call campus security for an escort when you're ready to leave.*
- *Stay in well lighted areas, away from alleys or wooded areas.*
- *Avoid shortcuts through parks, vacant lots and other deserted places*
- *Above all, be aware of the people around you.*

ALCOHOL and SUBSTANCE ABUSE EDUCATION

It is the policy of Jay's Technical Institute that the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance or alcohol is prohibited while in the workplace, on Institute premises, or as part of any Institute sponsored activities. Any employee or student violating this policy will be subject to disciplinary action up to and including termination or expulsion and referral of or prosecution. The specifics of this policy can be found in the Drug Free School Policy or in the Student handbook.

JTI has developed a system of Information and referral to address the needs of students and employees struggling with the illicit use of drugs and/or the abuse of alcohol. This system includes a network of resources including reliable sources for information materials, referrals, and disciplinary actions. A violation of any law regarding drugs or alcohol is also a violation of the Drug Free School Policy and will be treated as a separate disciplinary matter by the JTI.

Additional information about drug and alcohol abuse, health risks, addiction and prevention can be accessed at the National Institute on Alcohol Abuse and Alcoholism

(www.collegedrinkprevention.gov) as well as the national Institute on Drug Abuse (www.drugabuse.gov/DrugPages/DrugsofAbuse.html).

HOW TO HELP AN INTOXICATED FRIEND

DO

- *Keep calm and get lots of help. Individuals with high alcohol blood levels can be unpredictable and violent*
- *Speak in a clear, firm, reassuring manner*
- *Stay with a person who is vomiting. If the victim is laying down, turn them on their side, keep the tongue from falling back into their throat and protect them from choking*
- *Monitor the person. If they become unconscious (will not wake up or talk to you) or if they appear to have problems breathing, seek medical help immediately. Call (713) 884-3131 or 911*

DON'T

- *Don't try to walk, run or exercise the person. Don't try to keep them awake.*
- *Don't force anything orally-food, liquid (coffee, etc.) or drugs-in an attempt to sober them up.*
- *Don't give person a cold shower; this can be very dangerous.*
- *Don't try to restrain the person without lots of sober assistance.*
- *Don't permit the person to drive*

Sexual Assault Prevention and Responses

The Police Department offers sexual assault education and information programs to the general public, including institute students and employees, upon request. Literature on date rape, sexual assault, and sexual harassment is also available through the Police Department.

If you are a victim of a sexual assault at the Institute, your first priority should be to get to a place of safety. You should obtain necessary medical treatment. The Administration Office strongly advocates that a victim of sexual assault report the incident in a timely manner. Time is a critical factor for evidence collection and preservation. An assault should be reported directly to the Administration office. Filing a report with the Administration Office will not obligate the victim to prosecute, nor will it subject the victim to scrutiny or judgmental opinions from officers. Filing a police report will:

- Ensure that a victim of sexual assault receives the necessary medical treatment and tests
- Provide the opportunity for collection of evidence helpful in prosecution, which cannot be obtained later (ideally a victim of sexual assault should not wash, douche, use the toilet, or change clothing prior to a medical/legal exam)
- Assure the victim has a referral to confidential counseling from counselors specifically trained in the area of sexual assault.

Additional information about sexual violence can be accessed at the National Women's Health Information Center (www.womenshealth.gov).

When a sexual assault victim contacts the Administration office or another Institute official, the Police Department will be notified as well. The victim of the sexual assault may choose for the investigation to be pursued through the criminal justice system and the Institute's disciplinary procedures. A representative will guide the victim through the available options and support the victim in his or her decision. Personal counseling will be limited to initial crisis assessment and referral. Rape crisis and counseling options are available through a number of county agencies. Contact The Houston Rape Crisis Hotline 713-528-RAPE (7273).

Institute disciplinary proceedings and due process procedures are detailed in the Institute's Student Handbook. Both the victim and accused will be informed of the outcome of the disciplinary proceeding. A student or employee found guilty of sexual misconduct could be criminally prosecuted in the state courts and may be suspended or expelled from Jay's Technical Institute or have their employment terminated. Student victims have the option to change their academic situations after an alleged sexual assault, if such changes are reasonably available.

In accordance to the Wetterling Act of 2002 (the federal law dealing with state registration of sex offenders) was amended by the Campus Sex Crimes Prevention Act (CSCPA) to require states to obtain information about the enrollment or employment of registered sex offenders at institutions of higher education, and to provide that information to campus police departments or other appropriate law enforcement agencies. Jay's Technical Institute is providing information for where students and employees may obtain information regarding registered sex offenders.

Any registered offender who is enrolled as a student of any university, college, community college, or other institution of higher education, or is with or without compensation, a full-time or part-time employee of that university, college, community college, or other institution of higher education, shall report their status as an employee, student, or carrying on a vocation to their local law enforcement authority in the area for which they establish residence within this state.

Upon receipt of this information, the local law enforcement authority shall forward this information to the Department of Public Safety and provide notice to the Administration Office or local law enforcement authority in the jurisdiction where the institution is located, of the fact that this person is a registered sex offender and is employed; a student; or carrying on a vocation within their institution.

The registrant shall notify the local law enforcement authority in the area for which they established residence within this state when ceasing to be employed, enrolled as a student or carrying on a vocation at the university, college, community college, or other institution of higher education.

Upon receipt of this information, the local law enforcement authority shall forward this information to the Department of Public Safety and provide notice to the Campus Police or local law enforcement authority in the jurisdiction where the institution is located, of the fact that this registered sex offender has ceased employment; enrollment as a student; or carrying on a vocation within their institution.

For local registered sex offender information go to:
[https://records.txdps.state.tx.us/DPS WEB/SorNew/index.aspx](https://records.txdps.state.tx.us/DPS_WEB/SorNew/index.aspx)

Criminal offenses may be reported to the Executive Director, Branch Manager, School Administrator, Program Instructor or any person working in an administrative capacity on your campus. These designated positions will follow the approved procedures for reporting the crime.

COMPLAINTS/GRIEVANCE POLICY

Students are encouraged to discuss any problems they may be having with their teacher or academic advisor. If the response is not satisfactory, the student should discuss the problem with the Executive Director. Students will not be penalized for filing complaints. Complaints to the Executive Director must be in writing and conveyed no more than thirty (30) days from the occurrence leading to the complaint. To process the complaint to the Executive Director send to:

Jay's Technical Institute, Inc.
11910 Fondren Meadow Dr.
Houston, Texas 77071

If this response is unsatisfactory, the student may send the unresolved complaint to the state regulatory authority and/or the accrediting body listed respectively.

Texas Department of Licensing and Regulation
P.O.Box 12157
Austin, Texas 78711
Phone: (800) 803-9202
Website: www.license.state.tx.us/complaints/

and

Council on Occupational Education
7840 Roswell Road, Bldg. 300, Suite 325
Atlanta, Georgia 30350
Phone: (770) 396-3898
Website: www.council.org

TRANSCRIPTS

Student transcripts are available upon request by students or other institutions. All transcript requests must be written. Transcripts contain information on the program of study, units of study completed with grades, hours attended, number of practical applications performed and dates attended. Requests will be filled within two days by the records clerk. The official transcript of clock hours is maintained by the state regulatory agency.

TRANSCRIPT REQUEST PROCEDURES

Transcript requests must be forwarded to the admissions office between the hours of 9 a.m. – 12 p.m.

Transcripts will be processed within two days. The first transcript is provided at no charge. All subsequent requests will cost \$10.00 each. A record of each request will be kept in the permanent file.

- Complete transcripts request form, indicate if the transcript should be mailed or will be picked up
- Forward to Administrator office
- Pay fee at the time of request (if applicable)
- Call (713) 772-2410 to schedule pick of time (if applicable)

TRANSCRIPT REQUEST FORM

Program:

- ☐ Cosmetology
- ☐ Barber

Name: _____

SSN: _____

Allow 2 days and choose an option below:

- ☐ I will pick the transcript up on ____/____/____
- ☐ I will cal to schedule pick up

Please mail to the address below:

Street Address

City

State

Zip

Signature

Date

JOB PLACEMENT ASSISTANCE

We assist current JTI students and graduates in finding full-time, part-time, and cooperative education employment. Job bulletins containing employment leads from Houston and the surrounding area employers are available at all campus locations.

Main Campus: 11910 Fondren Meadow, Houston, TX 77071
Phone: 713.772.2410 Fax: 713.772.2419

Beaumont Barber Campus: 3440 Concord, Beaumont, TX 77701
Phone: 409.347.4222

Elgin Barber Campus: 214B US Highway 290E, Elgin, TX 78621
Phone: 512.285.9850

TYPES OF ASSISTANCE

1. We will help you set your career guidance
2. Provide assistance with Online Job Search
3. Provide assistance with a professional cover letter/resume

TRACK RECORD DISCLOSURE FORM

COMPLETION RATES

Of the students scheduled to graduate from Jay's Technical Institute ~ ____% ~ successfully completed the Barber, Cosmetology, Facial & Instructor Programs.

PLACEMENT/EMPLOYMENT RATES

Of the students who completed the Barber, Cosmetology, Esthetics, and Instructor Programs and were eligible for employment ~ ____% ~ are employed in the beauty industry.

LICENSING RATES

Of the students who took the Texas State Board Test/Exam in the Barber, Cosmetology, Facials, & Instructor Programs ~ ____%~ successfully passed the test/exam.

LICENSING PROCEDURE

The State of Texas requires both written and practical Examination for licensure in the Barber, Cosmetology, Facial & Instructor programs. The State also requires a written exam/test covering the rules-regulations-laws relative to the industry in the State of Texas. The School Administrator Office will assist you in applying for the examination.